In the 14 years of our existence, having begun with just five children, and reaching out to more than 15000 beneficiaries, we have come across challenges, we thought were insurmountable. We faced financial crunch situations that had the potential to drown our mission and dreams. But over the years we have kept refining the delivery approach, embracing innovative tools and adapting to the dynamic changes taking place around us. This has not only ensured optimum use of resources, but also helped us develop internally. We have also managed to put in place replicable models towards achieving seamless introduction of these tools and techniques to the ever increasing reach of our operations.

A major achievement of the organization during the year under review has been the establishment and launch of a LI centre at Lowakui village in district Purulia in West Bengal. Lowakui is situated in one of the most backward areas and has a 100% tribal population without access to electricity and drinking water. LI centre at the village is a hybrid of our Karigari and Pathshala programs. With start up seed funds from UPS foundation and Concern India –Marathon, LI has constructed a reasonably good building to house the centre that is fully functional now. We are thankful to these organizations, the local administration and some UN workers operating in the area for their assistance in helping us launch the centre. 40 children and 50 women are already enrolled at the centre with three instructors taking care of academic and vocational aspects.

LI also wishes to record our gratitude to Teleperformance, Encore group, Sapient India, Godfrey Phillips India, Aricent, Microsoft, Charities Aid Foundation, PVR Nest, and a host of corporate and individual donors for their continued support to our ongoing programs benefiting a large segment of the beneficiaries’ base. Adobe India and Aditya Infotech have helped us taking forward our efforts on the digital learning program.

Rahul, a beneficiary under the Gurukul program who gave stellar performance as ‘Millimeter’ in the movie 3 Idiots has been awarded sponsorship for two years by Vidhu Vinod Chopra Films.

Contribution and the results on the Volunteering activity are now more structured and organized. Employees from Maruti Udyog and Genpact have been regular and very effective in their volunteering activities. A number of other volunteers, too, have pitched in.
Pathshala

Pathshala program has touched the land mark of catering to 950 children through its various activities. Four new centres were added under the project. One centre was set up in a tribal area of West Bengal and totally dedicated for Sing Sardar tribes. This year from the Pathshala centers 6 children appeared in class X NIOS board exams and 3 successfully passed the examination. Altogether 63 children were mainstreamed in various schools in the Delhi and NCR. Mainstreaming of street children and school dropouts is a significant achievement under the project. The children are financially sponsored through LI and PVR Nest and their progress closely monitored.

Lowakui, Purulia, West Bengal: LI started a centre for the tribal children at Lowakui. The families live in extreme conditions. A centre at the village started by LI has been a major step in providing vocational training to the tribal women and mainstreaming of children in residential schools. 36 children have already been enrolled in regular schools in the current session. An adult literacy program has also started functioning in the centre for the parents of the children and other villagers. Total 50 adults have been enrolled.

Karigari

Several vocational training programs are performed through this project for different age groups. The vocational courses are offered in Cutting, Tailoring, Beauty culture, Computer education (Desktop Publishing, Web designing, Basic accountancy, Tally etc.), Spoken English, Paper bag Making, Designer Bag making, Hand-made paper product making, Pattal-making, cooking and many other things which have an income generation orientation. The program also provides back-up support and trained work force to INDHA project of LI. Rural trained women trained under the program have managed to start their own ventures in stitching. LI has supplied free sewing machines in needy cases. Other women have been employed with Indha project after completion of the training. Women can earn up to Rs. 3000.00 per month by making INDHA products depending upon the time and effort they can spare.

Recycled paper craft training: 40 students got vocational training, some of them also got stipend up to Rs. 2500/- per month for their excellent performance.

Paper product preparation training: Regular training in different batches is provided for women and students. Trainer goes to the different centres for giving training. TOT also takes place on a regular basis. Apparel houses train our trainers in different occupations.

Pottery training: During the period of May – June 2009, one month training was provided to a group of women in the art of pottery.

Beautician training: Beautician training is provided in three centers on regular basis (Brijwasan, Daultabad, Vasant Vihar) 88 women and girls were trained during the year.

10 trainers were engaged and in all 380 beneficiaries were trained under the project.

Tailoring: Centre for tailoring training was set up at Tajinagar of Sarai, Gurgaon for women. Tajinagar is a highly Muslim dominated area where there is much resistance against the women and girls going for training and coaching. LI however succeeded in overcoming the obstacles and launched the centre exclusively for women.

Computer Training: Literacy India has been granted accreditation from the DOE AAC Society, Department of Electronics, Government of India, to run “O” Level computer literacy courses from January, 2010. The program will be run from the Bajghera Centre and later on extended to other localities after gaining requisite permission. During the year a new computer centre has been started at Sheetla Colony for class X pass students. Altogether 122 students passed out from all the centres in the year. There is an additional Hardware course for the youth. 12 students completed their training in the year at Bijnwasan.

Health Post: The health post project continues to serve the local community along with direct beneficiaries of LI from across the projects and their families. Primary health care is provided free of cost and medicines are disbursed. Specialized treatment, wherever needed is provided and expenses borne by LI on a case to case basis. Regular health check ups for beneficiaries are arranged by our doctors. Eye Camps at all centres are now a regular feature. Children are provided Spectacles and helped with cataract and other treatments. Though initial sponsors of the initiative have withdrawn due to resource crunch, LI has continued to run and offer services by fundraising from individuals and well wishers. More than 5000 OPD visits were recorded last year.
Some senior pass outs of karigar and Vidyapeeth projects are now attached as staff with the Indha centres. This is a major step in internal capacity building. Sewing machines were provided to a number of women who work for Indha under micro-finance scheme.

Indha was granted membership of Fair trade forum.

Four new Indha centres were added to the Indha increasing the total strength to nine. 5 trainers visited Valaya fashion house for refresher training on latest trends in designs.

Preparation of quality paper through paper and enhanced promotion of the product has been a major step in enhancing reach and scale of the project.

Exhibitions of Indha products were held in Canada and USA with the help of our overseas volunteers Remi Hanse and, Kotnis Rise. We also bagged an order from Antak Agency; a big export house and supplier to different countries.

Indha as brand-name now stands out in Delhi, NCR and in parts of USA and Canada. Indha products are now being bought by many visitors from foreign countries. Artisan license has been obtained for Indha. It is helpful in showcasing of Indha products in national fairs.

**Gurukul**

Under this project meritorious students are sponsored to mainstream English medium schools or other institutions.

Last year large number of street children and school dropouts were also mainstreamed in regular school through the Pathshala project in addition to enrolment of tribal children in West Bengal. Presently, 140 children are covered and sponsored by LI’s donor base of well wishers and partnering NGO PVR Nest.

<table>
<thead>
<tr>
<th>School</th>
<th>No. of Children</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chiranjeev Bhabhri School</td>
<td>2</td>
</tr>
<tr>
<td>Rotary Public School</td>
<td>11</td>
</tr>
<tr>
<td>St. Soldier School</td>
<td>8</td>
</tr>
<tr>
<td>Green Paramount Public School</td>
<td>24</td>
</tr>
<tr>
<td>Little Ones Public School</td>
<td>41</td>
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<tr>
<td>Govt. Primary School, Sector 54</td>
<td>30</td>
</tr>
<tr>
<td>Various Govt. School, Delhi &amp; NCR</td>
<td>8</td>
</tr>
<tr>
<td>Various Govt. Schools, West Bengal</td>
<td>16</td>
</tr>
</tbody>
</table>

SHIKSHARTH

During 2009-10 Jagrakuta programme of LI was merged with Siksharth. A few street plays were organised at sector 54 Gurgaon resulting in mainstreaming of over 20 children to the local government school. Some short performances were also put up at exhibition malls and premises of corporates on contemporary themes.

Creative Art Workshop: Well known in the field of Art and Painting, Mr. Gautam Kar, a dedicated Literacy India Volunteer conducted art workshops to identify and bring out the creative talents of the children. The Govt School Children had a great time exploring the world of colors under his astute guidance.

Annual celebration: On the occasion of Universal Child Rights Day, a two day festival, “UTSAV-09” was organized by LI as part of Annual Celebrations on the 20 & 21 November at Chimayananda Hall New Delhi. The guests of honor on the first day were Mr. Kapil Dev and Mr. Naveen Gulia. On the second evening two bright Tennis Playing brothers Rohit and Ronit Bisht, who are ranked no.1 in the country graced the occasion. The Play ‘Baghi Samrat’ staged drew grand applause from the theatre enthusiasts and other honoured guests.

An all girls contingent of 30 children attended a pottery workshop at the “Sanskriti Kendra”. Keeping in mind the high level of interest as well as the aptitude of these girls, regular pottery classes are organised at Vidyapeeth/Indha premises overseen by a trained instructor.

To showcase their talent and intellect children perform drama and other cultural activities in various places on call basis. A cultural programme was put up by the young children from classes 1 to 3 at the Teleperformance premises on 16 Oct-09.

Another group of children staged a play at the premises of Sapient Company for their Foreign Delegates on 27 Oct-09.

Special achievements:

- 7th January 2010. Amir Khan appreciated the work of Literacy India and acknowledged LI’s contribution in shaping Rahul’s career who essayed the character of ‘Milimeter’ in the box office hit 3 Idiots..
- 28th January 2010. Rajkumar Hirani appreciated the talent of Rahul and the work of Literacy India.

order to reach out to a wider customer base. Indha products are now sold through the Internet via online shopping portals, which include rediff, Tradus and e-bay.
Vidyapeeth

Having successfully gone through a phase of consolidation in the previous year (2008-09), a strategic decision was taken to move over to the next logical step to improve quality and delivery processes at the flagship Vidyapeeth program during the year under review. Initiatives and subsequent impact of the steps undertaken are detailed below:

- Number of children on rolls has only marginally increased and now stands at 650. This is primarily because of non-migration of families from other states due to government schemes like NREGA and, in fact, some amount of reverse migration.
- New and more qualified staff was recruited to meet the emerging and ever-expanding needs of the program. This helped in inducting fresh perspectives and sharing of contemporary techniques.
- Honorarium/remuneration of the academic staff and teachers was given a thorough review. Following a well-planned rationalization and revision exercise remuneration hikes were implemented to take care of the qualification and experience of each individual staff member and to remove any anomalies. The payouts now are more or less at par with the local privately run regular schools. This will help as a positive retention measure as well as attract better professionals to meet our requirements. In addition, a system of continuous performance appraisal has resulted in teachers putting in their best.
- It was made mandatory that all staff members make themselves computer literate and learn to use digital educational tools. Regular classes were held for this purpose and incentives were announced in terms of additional remuneration. This is an ongoing exercise and most of our staff can now use computers and are using educational CDs and other digital tools to good effect. An LCD projector was also installed to facilitate our efforts to promote technology and the staff is trained in imparting some of the inputs and making presentations through this medium.
- One of the senior teachers was promoted to take over as the principal to share the day to day administrative and related duties. This should enable the Head-Academics to devote more time to developing and refining curriculum and training teachers.
- Regular workshops were held for teachers in spoken English. They are now getting over their apprehensions and phobia of conversing in English. LI wants to ensure that children right from LKG onwards can be familiar with the language.
- A parcel of almost 3 acres of land adjacent the Bajghera centre had been given to LI by one of our long standing patrons from the village. With the help of KPMG and others, we have developed this land into a sports complex for cricket and football. A large hall has also been constructed for indoor sports/games like Judo, Table Tennis, Pottery and Yoga. This has given a great impetus to realizing the aspirations and potential of our children who are making full use of the facility. 4 children have already made it to a reputed cricket coaching academy run by a former national cricketer. A number of children are also undergoing regular football coaching by professionals. A number of our children have excelled at the state and national level ‘Judo Championships’ and made us proud. All the activities of the Paper Unit of project Indha have also been shifted to these premises.
- ‘Gyan Patra’ the Library initiative started two years back with the help and sponsorship of Teleperformance on a humble scale has made significant progress. A volunteer Ms. Katherine from USA worked tirelessly for more than four months to catalogue and computerize the library. She also helped train one of our teachers who now runs the facility independently. The number of volume/books as well as subscribed journals / magazines has also increased. Dedicated periods for all classes are held to inculcate the habit of reading amongst children. Teachers are also trained to search the internet to look for relevant books on topics of interest. It ir really heartening to see that this initiative is producing great results and making a huge impact on developing children’s reading habits.
- 32 students of Class X registered with NIOS will appear in May/June for their final exams. It was our first experience at this level, but we do hope to have good results. Our future strategy will be guided by the results of the first batch and refinements/modifications will be made accordingly.
- Results of exams conducted by LI for other classes have been satisfactory and over 95% children have passed. We have introduced a system whereby the exam papers are set and checked by teachers other than the one teaching a particular class. This has helped eliminate any room for bias and ensure fairness. Results are discussed collectively by a committee and corrective action taken where ever needed.
- Regular workshops and one on one counselling sessions were held with teachers, particularly with the new hires, to sensitize them to the unique needs and limitations of the children who attend our program. They have responded well and tried to adapt to the empathetic approach adopted by the organization.
- Volunteers from abroad and from India, particularly Gurgaon, have been regularly coming to help children from Vidyapeeth in various activities; from teaching, sports, career counseling, personal grooming and spoken English. Their contribution to our cause has been selfless and substantial.
- All the children from Vidyapeeth were given regular medical checkups. They were given nutrient supplements 2 cases of TB and 2 cases where surgery was required were undertaken. We are glad to report that overall health of children was much better as compared to earlier years due to regular and timely intervention.
- Wholesome mid day meal was provided to all children at least three times a week throughout the year. This has a major impact on their health as well serves as an indirect motivation for regular attendance. If kids were detained for extra coaching or extra curricular activities after regular school hours, they were given snacks and refreshments. We would ideally like to provide mid day meals on all days. But paucity of funds and rising costs are a major limitation.
- LI has bought and installed a School Management System (SMS) software. The complete record of each child is now available on the computer system. The teachers are now trained to run and keep the system updated. The complete history, background, academic progress etc is now readily available.
- Two senior staff members from Vidyapeeth and three from Pathshala projects attended six month training program organized by ‘Manas Foundation’. The objective of the program was to train and develop the participants in handling mental/psychological health related issues of youth and growing children and counseling them to overcome the internal conflicts in day to day life. Mr. Sudhir Gahlot and Mr.GS Dubey from vidyapeeth completed the program and have been using the insights and professional skills acquired to great effect in counseling the children and share their experiences with other teachers who in turn are better placed in handling the children under their care.
LITERACY INDIA realized that a young life was drifting towards ruin and started using drugs like heroin. His earnings were insufficient to meet his daily needs, and he became addicted to drugs.

Santosh Kumar (Health Post) (Vasant Vihar; LI Center): Santosh is a 13-year-old boy. His father is a gardener and has to support a family of four children and a spouse on his meagre earnings. Santosh used to work as a cleaner at a local store to support his family. However, he suffered from a chronic problem and decided to take heroin to cope with the pain.

During a routine survey, field coordinator from Literacy India came across the boy and realized that a young life was drifting towards ruin. Santosh was persuaded to join the Pathshala program at Vasant Vihar, and he was enrolled in the open class room program. He exhibited a lot of interest in studies and also appeared keen to give up his addiction. His improved performance resulted in LI finding a sponsor for him and he was mainstreamed in a regular private school. Unfortunately, his friends from the PVR days got him back in their group again. Owing to immaturity and peer pressure, Santosh fell for the drug again. He started again on substance use, started missing school and in the process started falling ill. Our field officer and counselor kept in constant touch with him and the boy started suffering from severe lung and other infections. He was taken to a Government Hospital for treatment, but there was no sign of improvement. He showed a keen desire to kick the addiction and Literacy India has identified a private de-addiction centre who have agreed to treat him on subsidized charges.

Literacy India has got him admitted to the centre and Santosh is showing signs of improvement. After a 3 months intensive treatment, he is totally recovered and studying well. His story helps us in motivating other children to abstain from addiction or those who are already addicted to come out of it.

Jyoti (Health Post):

Jyoti Devi is working as Aya cum helper at the Bhati Khurd centre being run by Literacy India. She is suffering from a uterine tumour related chronic problem. She has been taken for consultation and treatment to Safdarjung hospital and other government facilities, but the medicines have had no effect and doctors have advised surgery at the earliest. She has been brought to Jain Charitable Hospital at Gurgaon. The medical team at the hospital has conducted further tests and investigations. They too suggested immediate surgery as the preferred option. The hospital is prepared to do the procedure at subsidized costs. Jyoti’s husband is a casual worker in a small scale unit and earns about 3500 Rupees per month. She has four daughters studying at a government school. The family is in no position to bear the costs of treatment and her condition is deteriorating day by day. She needs monetary help for treatment, failing which the family might end up losing her. Literacy India has taken the decision to bear the cost of her treatment which is around Rs. 17000-/-.

Literacy India not only save her life but also saved the family from getting disintegrated.

Mansa Saroj: In its short journey LI has created some landmarks among the children. Through teaching, counselling, need based support, it has changed the life of some children in a manner which at the beginning they did not even dream about. They have created role models for other children also. Mansa, daughter of a vegetable vendor is now studying in Allahabad Engineering college. She has been with LI since class II. LI supported her and also her siblings. After completion of Higher Secondary from Kendriya Vidyalay she got coaching at an academy run by the IIT Alumni Mr. Prabhat Agarwal. Cost of her Engineering course is being sponsored through LI.

Sabiha (Pathshala) (Little Ones Public School) Saidulajab Village, Saket Sabina was a big bully when she joined Pathshala program in July 2008. She used to steal erasers, sharpeners pencils etc. from the classroom. She used to abuse and fight with her classmates and tried to dominate. Many a times, LI received complaints about her conduct from the school. She was counselled innumerable times by her school teachers and program coordinators. She was then put up under the observation in her teacher’s home. After some months she started showing signs of change. She is not only performing well academically but has shown remarkable improvement in her behaviour. She is making good progress steadily and showing the signs of change since 2010, Feb.

Success Stories

Jay Kumar (Pathshala) (GP Public School) Kusumpur Pahari Village, Vasant Vihar: When Jay joined Pathshala program in April 2009, he had no motivation for education. His life revolved around the meat shop where he used to work for a petty amount which catered to his daily needs. He was not at all interested and would not turn up even for tuition classes. He was rigorously counselled to join tuition classes and was mainstreamed in the Green Paramount Public School. Slowly, he picked up and started doing very well. On providing coaching, he did very well academically and stood 1st in his class in the final exams.

Sabina (Pathshala) (Little Ones Public School) Saidulajab Village, Saket Sabina was a big bully when she joined Pathshala program in July 2008. She used to steal erasers, sharpeners pencils etc. from the classroom. She used to abuse and fight with her classmates and tried to dominate. Many a times, LI received complaints about her conduct from the school. She was counselled innumerable times by her school teachers and program coordinators. She was then put up under the observation in her teacher’s home. After some months she started showing signs of change. She is not only performing well academically but has shown remarkable improvement in her behaviour. She is making good progress steadily and showing the signs of change since 2010, Feb.

AJAY FROM PATHSHALA - PROJECT
Deepta (Gurukul): L.I started to give support to Deepta since she was in class III. Her father was an Alcoholic and totally against her studies. In spite of all odds she studied with total sincerity and completed Higher Secondary with good marks. After that she cleared State level entrance of Junior Basic Training, and has got admission in Basant Lal Memorial College of Education. L.I is supporting her for her studies.

Pooja Prasad (Vidyapeeth): Pooja comes from an economically poor family. She has three young sisters one of whom, Pinki aged 15 years is suffering from a heart problem. The family migrated to Gurgaon three years back to look for work and also to seek medical treatment for the daughter. Pooja’s father started working as a labourer and lived in a rented hutment. He got his children enrolled in a local government school. He and his family were not happy with the children not learning much at the school. He met Capt. Indrani Singh by chance who advised him to put his daughters in Vidyapeeth. The children were enrolled in the program last year and Pooja joined in class IV. She and her sisters found the environment were conducive and pooja, particularly, has worked very hard. She is sociable, diligent and good at studies. In spite of meager family income they see a ray of hope and have a cheerful disposition. Pooja and her family were given blankets and other help during the severe winter last year. Literacy India has made a huge difference in pooja’s outlook and inculcated a sense of positive optimism in her life

Shrikant (Vidyapeeth): Shrikant comes from an extremely poor family of 3 brothers and 3 sisters. The family migrated to Gurgaon in 2005 in search of a livelihood. His father had a serious drinking problem and could not hold on to a regular job. In the meantime, Shrikant had taken admission in Vidyapeeth in class VI. He showed a lot of interest and promise right from beginning and wanted to pursue studies. His family too realized that he was responding very well to his new environment. Due to his father’s addiction and lack of regular income the family decided to move back to their native village. Shrikant, however, was very keen to continue his studies at Vidyapeeth. Literacy India intervened at this point and spoke to the family. Various alternatives were explored and finally parents were persuaded to let Shrikant stay back with his aunt residing in Gurgaon. Shrikant was happy with the arrangement in spite of having to stay away from his near and dear ones. He has put his heart in his studies and takes regular part in extra curricular activities. To pay for his living and contribute to the family he is living with, he distributes newspapers in the morning. His sense of responsibility at this young age is exemplary. He has passed his class VIII board exam last year and is now in class IX. He truly is an example of how to overcome extreme adversity. Literacy India wants to make sure that the boys achieves and fulfills his aspirations and will extend every help that we can.

Rajni Sharma (Karigari): Rajni Sharma enrolled for and completed the 6 month tailoring course at Bijwasan centre of L.I. She has 2 kids and 15 keen to add to the family income. She plans to start her own boutique in the area where the family lives. She is a dedicated woman with strong determination. She is already earning more than Rupees 300 per day from her shop and the family has a much better quality of life.

Deepak Kumar (Karigari): Deepak hails from Birpara, Jalpaiguri, W.B. which is a very backward and under developed area of the state. He was an average student who managed to get pass marks in 12th Examination. After coming to Literacy India he showed keen interest to learn computers and grasped the skills very nicely. This and a little help from L.I managed to get him a job as a computer operator in a private firm. He is also pursuiting graduation through correspondence and should do well in life.

About Project-Janani: This is a unique project undertaken for improving the lot of poor rural and semi urban women. The project is supported and sponsored by Godfrey Phillips India Ltd. and implemented by L.I in conjunction with Karigari and Indha Projects This is an ongoing project started in 2008. We have already trained 300 women through this programme. The basic objective of the programme is to enhance their income generating skills and economic empowerment. L.I focussed mainly on sewing, tailoring, making of High quality bags, paper products, block printing, Pottery and Masks.
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Indian Trust Act 1872: Registration No. 23614
Foreign Contributions (Registrations) Act 1976: Registration No. 231660156

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Madhu Devi, Sarvesh Kumar, Ramlal

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Health Post
Dr. Santosh Malik, Dr. Mukesh Kumar, Monika, Sona Devi
We acknowledge, with grateful thanks, all our donors and supporters for various projects. Their generosity has been the major factor for success in our programs. Their association has given us the strength and resolve to continue our mission. It is a matter of great satisfaction that most of our donors continue to be with us year after year demonstrating their confidence in our work. It is even more gratifying that the support from corporate and individual donors has continued despite the global recession. Their encouragement propels our growth and we are forever indebted to them for their help. May God bless them all!

VIDYAPEETH

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Mr. Manish Anand  Mr. Arjun Chawla  Ms. Jyotisaa Rishi
Mr. Rajiv Mittal  Mr. Arun Chawla  Mr. Joy K. Jain
Mrs. Smita Lakhan Pal  Mr. B.N. Trikha  Rotary Club Gazipur & Sonipat

PATHSHALA

M/S Arem Enterprises  Ms. Vandana Nayyar  Mr. Amita Roy
M/S Aricent Technologies Pvt. Ltd.  Ms. Yuvika Singh  Mr. Amit Goutam
M/S UPS Foundation  Ms. Pooja Sharma  Mr. Anil Manchanda
M/S United Health Group  Ms. Freety Rawal  Mr. Anil Yadav
M/S CAF (NBA) E-E  Mr. Himanshu  Mr. Arun Wadhwa
M/S KPMG Foundation  Ms. Sheila Das  Mr. Arun Arora
M/S PVR NEST  Mr. Janet Hein  Mr. Manoj Kumar Pathak
M/S SAPIENT CORPORATION  Ms. S. Gayatri  Mr. Prayush Agarwal
M/S Rashwant Family Charitable Trust  Mr. Nitin Rawal  Mr. P. Ravi Kumar
M/S Concern India Foundation  Mr. Pooja  Mr. Rajesh Modi
M/S E Value Serve Pvt. Ltd.  Mr. Arvind  Mr. Ravi Gudametta
M/S Midland Credit Management Pvt. Ltd.  Mr. Shreekant (Maruti)  Mr. R.K. Jain (Maruti)
M/S Raswant Family Charitable Trust  Mr. S.P. Sharma  Ms. Chunhal Chawla
Ms. Sharmita Golas  Mr. Suresh Menon  Ms. Renuka Bora
Ms. Sargam Mehreja  Ms. Pheli  Ms. Chanchal Chawla

HEALTH POST

Dilip Kumar Ghosh  M/S Lakhmi Elizabeth Charitable Trust  M/S Youthreach
Mr. Karan Lakhan Pal
WE APPRECIATE

GURUKUL
M/S Aviatio India
M/s American Express India Pvt. Ltd.
M/S Luminous Power Technologies P Ltd.
M/S Satyam Builders
Ashram
Shri Gopal Krishan Khandiya
Mr. Sanjay Mehta
Mrs. Latika Shah
Capt. K.S. Grewal
Mrs. Isha Singh
Mrs. Indramani Sabharwal
Mr. Anuj Agarwal
Mr. Gurwak Singh
Mr. Nilesh Mitra
MR. Sunil Hura
Mr. Akash Thapa
Mr. Arun Kumar Sabharwal
Mr. Sunil Nagpal
M/S Baba Prakash Puri
Ms. Sunita Banarjee
Ms. Nisha Thapa
Mr. Prabhaj Agarwal

KARIGARI
M/S Godfrey Philips India Pvt. Ltd
M/S WADHLWA FOUNDATION
Mr. Mark Van Heynigen
Mr. Ashok Kumar Marwah
Ms. Courtney Schrieve
Ms. Padmini Rao
Mr. Anil Sood

INDHA
Charities Aid Foundation
Tupperware India. Pvt. Ltd.
Lacey Rotary
Alka Kumar
Anil Kalia
Anil Sharma
Ajay Sahoo
Bharat Singh
Deepak Agarwal
Gagan Chawla
Indrajeet Kumar
Indoo Sharma
Capt. Indraani Singh
Isha Singh
Jitender Kumar
Jagjeet Singh
Kamini Rao
Manish Goyal
Nikhil Raj
Praveen Negi
Rajpal Singh Duggal
Ravinder Kumar
Sunaina Chaudhary
Sudhir Gahlot
Tanish Verma
Vrjuna Sharma
Yashwant Yadav

Shiksharth
M/S B. CUBE IT SERVICES LTD.
M/S NET CARROTS
Mr. Ganesh
### Financial summary

*Report by Trustees on Financial Summary*

#### Summary Balance Sheet

<table>
<thead>
<tr>
<th>Particulars</th>
<th>Rs.lacs</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Capital Funds</strong></td>
<td></td>
</tr>
<tr>
<td>Share Capital</td>
<td></td>
</tr>
<tr>
<td>Corps Fund</td>
<td></td>
</tr>
<tr>
<td>Reserves &amp; Surplus</td>
<td></td>
</tr>
<tr>
<td><strong>Funds earmarked</strong></td>
<td></td>
</tr>
<tr>
<td>Contingency Fund</td>
<td>75</td>
</tr>
<tr>
<td>Outreach fund</td>
<td>35</td>
</tr>
<tr>
<td>Fixed Assets Fund</td>
<td>7</td>
</tr>
<tr>
<td>Land &amp; Building Fund</td>
<td>83</td>
</tr>
<tr>
<td>Literacy Fund</td>
<td>13</td>
</tr>
<tr>
<td><strong>Loan Funds</strong></td>
<td></td>
</tr>
<tr>
<td>Secured Loans</td>
<td>0</td>
</tr>
<tr>
<td><strong>Total Sources of Funds</strong></td>
<td>286</td>
</tr>
<tr>
<td>Net Block</td>
<td>157</td>
</tr>
<tr>
<td>Investments</td>
<td>10</td>
</tr>
<tr>
<td>Current Assets, Loans and Advances</td>
<td></td>
</tr>
<tr>
<td>Sundry Debtors</td>
<td>3</td>
</tr>
<tr>
<td>Cash and Bank Balances</td>
<td>111</td>
</tr>
<tr>
<td>Other Current Assets</td>
<td></td>
</tr>
<tr>
<td>Loans &amp; Advances</td>
<td>2</td>
</tr>
<tr>
<td>Stock in hand</td>
<td>6</td>
</tr>
<tr>
<td>Current Liabilities</td>
<td>4</td>
</tr>
<tr>
<td>Provisions</td>
<td>5</td>
</tr>
<tr>
<td>Net Current Assets</td>
<td>119</td>
</tr>
<tr>
<td><strong>Total Application of Funds</strong></td>
<td>286</td>
</tr>
</tbody>
</table>

#### Summary Income & Expenditure

<table>
<thead>
<tr>
<th>Particulars</th>
<th>Rs.lacs</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Particulars</strong></td>
<td></td>
</tr>
<tr>
<td>Domestic donations</td>
<td>139</td>
</tr>
<tr>
<td>Foreign donations</td>
<td>10</td>
</tr>
<tr>
<td>Grant Received</td>
<td>0</td>
</tr>
<tr>
<td>Income from Sale</td>
<td>9</td>
</tr>
<tr>
<td>Income from Investments</td>
<td>4</td>
</tr>
<tr>
<td>Miscellaneous receipts</td>
<td>4</td>
</tr>
<tr>
<td><strong>Total income</strong></td>
<td>166</td>
</tr>
<tr>
<td>Project expenses</td>
<td>132</td>
</tr>
<tr>
<td>Administrative expenses</td>
<td>4</td>
</tr>
<tr>
<td>Depreciation</td>
<td>7</td>
</tr>
<tr>
<td><strong>Total expenditure</strong></td>
<td>143</td>
</tr>
<tr>
<td>Excess of income over expenditure</td>
<td>23</td>
</tr>
<tr>
<td>Add: Balance brought forward from the previous year</td>
<td>-</td>
</tr>
<tr>
<td>Less: Transferred to grant balances for application as per donors’ preferences (see explanatory notes below)</td>
<td>32</td>
</tr>
<tr>
<td>Add: Provision for gratuity and leave encashment written-back as per actuarial valuation</td>
<td>-</td>
</tr>
<tr>
<td><strong>Balance carried to Balance Sheet</strong></td>
<td>-6</td>
</tr>
</tbody>
</table>

#### Summary Fund Flow Statement

<table>
<thead>
<tr>
<th>Particulars</th>
<th>Rs.lacs</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Particulars</strong></td>
<td></td>
</tr>
<tr>
<td>Sales</td>
<td>9</td>
</tr>
<tr>
<td>Received for Grants</td>
<td>0</td>
</tr>
<tr>
<td>Received from Donations</td>
<td>149</td>
</tr>
<tr>
<td>Other Income</td>
<td>4</td>
</tr>
<tr>
<td>Contribution to earmarked funds</td>
<td>-</td>
</tr>
<tr>
<td>Income on Investments</td>
<td>4</td>
</tr>
<tr>
<td>Increase in secured loans</td>
<td>0</td>
</tr>
<tr>
<td><strong>Total Sources of Funds</strong></td>
<td>166</td>
</tr>
<tr>
<td>Addition to fixed assets</td>
<td>20</td>
</tr>
<tr>
<td>Purchase of Investments</td>
<td>0</td>
</tr>
<tr>
<td>Cost of goods sold</td>
<td>5</td>
</tr>
<tr>
<td>Personnel expenses</td>
<td>64</td>
</tr>
<tr>
<td>Promotional expenses</td>
<td>0</td>
</tr>
<tr>
<td>Administrative and other expenses</td>
<td>67</td>
</tr>
<tr>
<td>Increase in net current assets</td>
<td>10</td>
</tr>
<tr>
<td><strong>Total Uses of Funds</strong></td>
<td>166</td>
</tr>
</tbody>
</table>

Explanatory notes

1. The difference between the “Inflows less Outflows” and the growth in cash & bank balances is represented by depreciation, a non-cash charge and changes in Fixed Assets and Working Capital.

2. Corpus Fund: consists of donations received from donors specifically for creating a corpus or for capital expenditure and not to be used for day-to-day running expenses.

3. Contingency Fund: Historically, there have been timing differences between projects needing funding and donors funding the same. Further, donor budgets tend to expand and shrink with the economic climate they operate in. To make sure our beneficiaries stay unaffected by such vagaries, we have created a Contingency Fund, which is equal to six months’ spend.

4. Outreach Fund: consists of resources set aside for expanding the reach of our existing projects. These could be doing more in the existing geographies or expanding to wholly new geographies. For example, this year we expanded our number of centres and also initiated a project in Purulia, West Bengal. Next year, we are looking to expand into the Mewat region of Rajasthan, which is reputed to be among the poorest in India.

---

Air Marshal Keelor, Chairman
Capt. Indraanl Singh, Secretary
Remuneration & gender equality
We also try to ensure that there is a reasonable gap between our highest paid and lowest paid staff. We find this furthers harmony and teamwork. Whereas our highest paid staff gets Rs.30,000 p.m., our lowest paid (part-time) staff makes Rs.1,500 p.m.
We stand for gender equality and the table below, which gives a summary of the monthly gross remuneration (including benefits) we paid our staff members during the year, confirms the same.

<table>
<thead>
<tr>
<th>SLAB</th>
<th>MALE</th>
<th>FEMALE</th>
</tr>
</thead>
<tbody>
<tr>
<td>&gt;5000</td>
<td>17</td>
<td>60</td>
</tr>
<tr>
<td>5 - 10,000</td>
<td>9</td>
<td>14</td>
</tr>
<tr>
<td>10 - 30,000</td>
<td>8</td>
<td>3</td>
</tr>
<tr>
<td>30 - 100000</td>
<td>NIL</td>
<td>NIL</td>
</tr>
</tbody>
</table>

Travel costs
Even though we raised Rs.9.5 lacs via foreign donations, this was all done by the goodwill created as a result of past experience of our donors with work done with their money. Not a single Rupee was spent on foreign travel during the year.
LI has expanded this year to West Bengal therefore domestic travel expense to other states has incurred, besides this Indha products had been part of various exhibitions out of Delhi, yet again leading to travel expense.

Governance
As a part of our commitment to strengthen governance and compliance efforts, we have registered with Give India in addition to the existing collaboration with Charities Aid Foundation. This year due to the remoteness of the LI admin office in Village Baigerah Gurgaon and the escalating cost of petrol - LI board shifted its auditing to Gurgaon based Auditors - Umesh Chand and Co.
These Auditors had helped many other Non Profits like ours and we are thankful to them for their guidance in maintaining good books of accounts. They are also helping train new accountants intern in our organisation - specially in INDHA project.

Complete transparency is a norm at Literacy India and we encourage our sponsors and partners to participate in our strategic decision making process.
No remuneration has been paid to any member on our Board of Trustees, including to the Head of the NGO, Founder and General Secretary, Capt. Indraani Singh. Further, no money was paid to any of our Board members as reimbursement of out of pocket expenses.
OUR NEXT INNINGS

I forge ahead with my restlessness, there is no time to wait, March, March till we get to our final frontier...

Path forward

Increasing costs is an area of major concern which can have an impact on performance of all our activities. Hiring of key people to tackle the ever-increasing professional inputs required, recruitment of quality staff, refresher training for existing personnel to upgrade their skills, increasing the reach, and general inflationary trends have all added to the need for additional funds requirements. Our efforts to aggressively augment fund-raising initiatives will need to be given serious consideration during the year. LI activities in the 3 key areas of child education, youth employability enhancement and women empowerment through vocational training leading to income generation, have gathered critical mass and are running in a smooth manner. To continue delivery of quality services, we would be approaching fresh and existing sponsors for their support.

LI plans to introduce a rehabilitation program for hard core ‘street children’. The cost involved for the initiative are being worked out. LI’s initiative to develop modules in ‘Digital Format’ for Adult Literacy and the pathshala programs is planned to be completed and launched by the end of the coming year.

There are immediate plans ready for establishing/launching a new centre at Village Jhiri in Jhalawar district in Rajasthan. The centre is scheduled to cater to vocational training of women and computer education for children.

After the success of Lowakui centre in W.B., Literacy India plans to reach out to the village population of Villages, Sukri Dauba and Puncha in W.B. with Adult Literacy Programs followed by vocational training.

LI also plans to introduce the facility of providing microfinance to women of Karigari project across all centers.

We are hopeful, the year 2011 will see us achieving greater heights and moving further towards meeting our commitments.